



# ROBLOX

**Step-by-step methods of reporting harm**

# It's really important that we support children to report harm on Roblox.

Sometimes reporting can be a little overwhelming.

Use this **step-by-step guide** to make sure you and your child are confident with each option for reporting abuse on Roblox.



# Top 3 harms on Roblox

1. **Harmful language through in-game chat.** This could include harassment, hate and inappropriate or adult language, as well as off-platform links to adult content.
2. **Games that aren't appropriate for children.** Some Roblox games might have inappropriate content or themes, even though they look like they're rated for children.
3. **Harmful behaviour in RP games.** RP games are unpredictable. Children might witness inappropriate/adult behaviour (such as Online Daters), and can experience sexual assaults by other players, through their avatars.



OPTION ONE

# Reporting from inside a game

This reporting option is for when you want to report something that has happened in a game, while you're still inside the game.

You can use this method to report either the game itself or another user in the game.

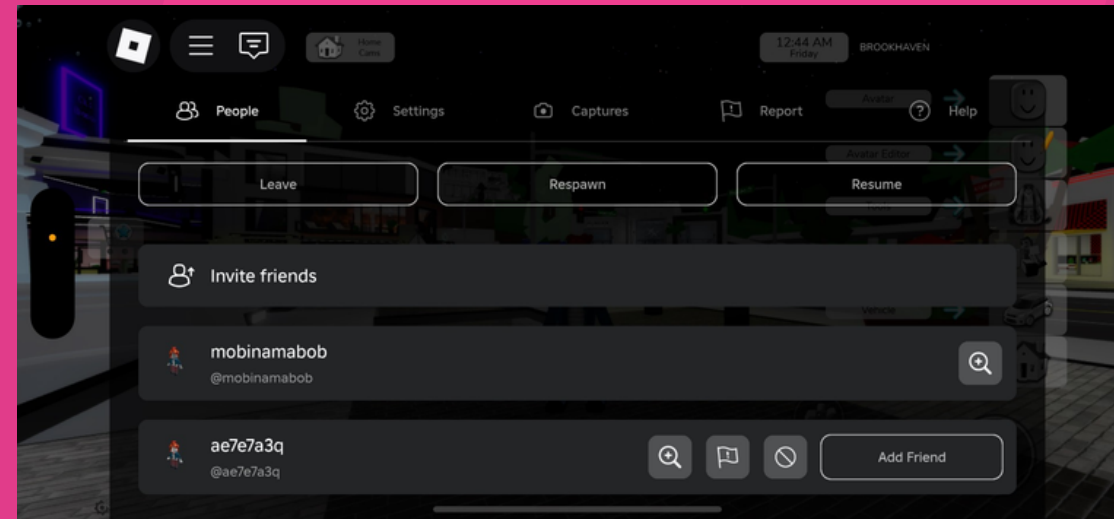


## OPTION ONE

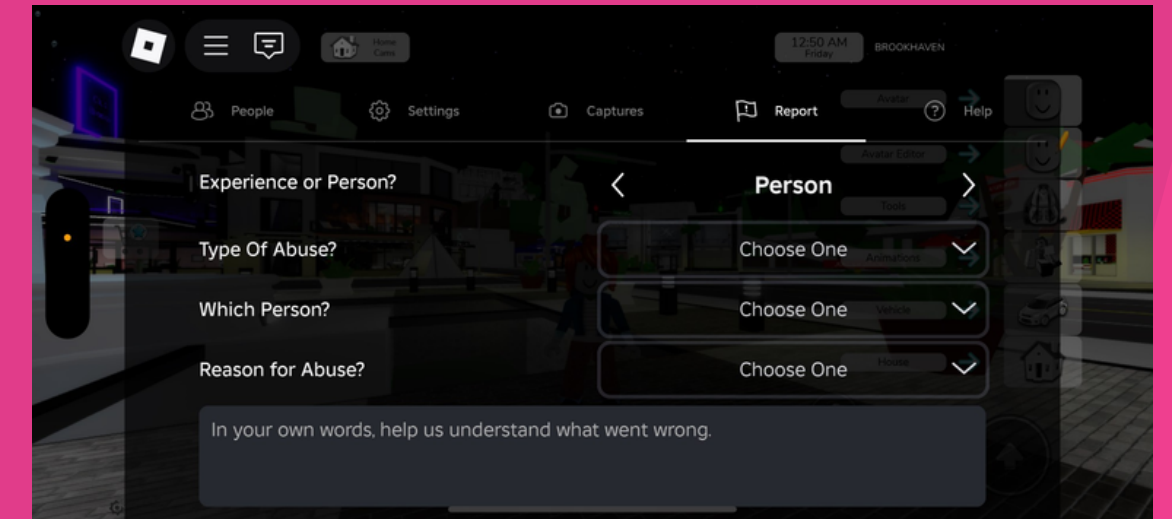
# Reporting from inside a game



Click on the Roblox icon in the top left corner



Choose 'Report' from the menu at the top of the window

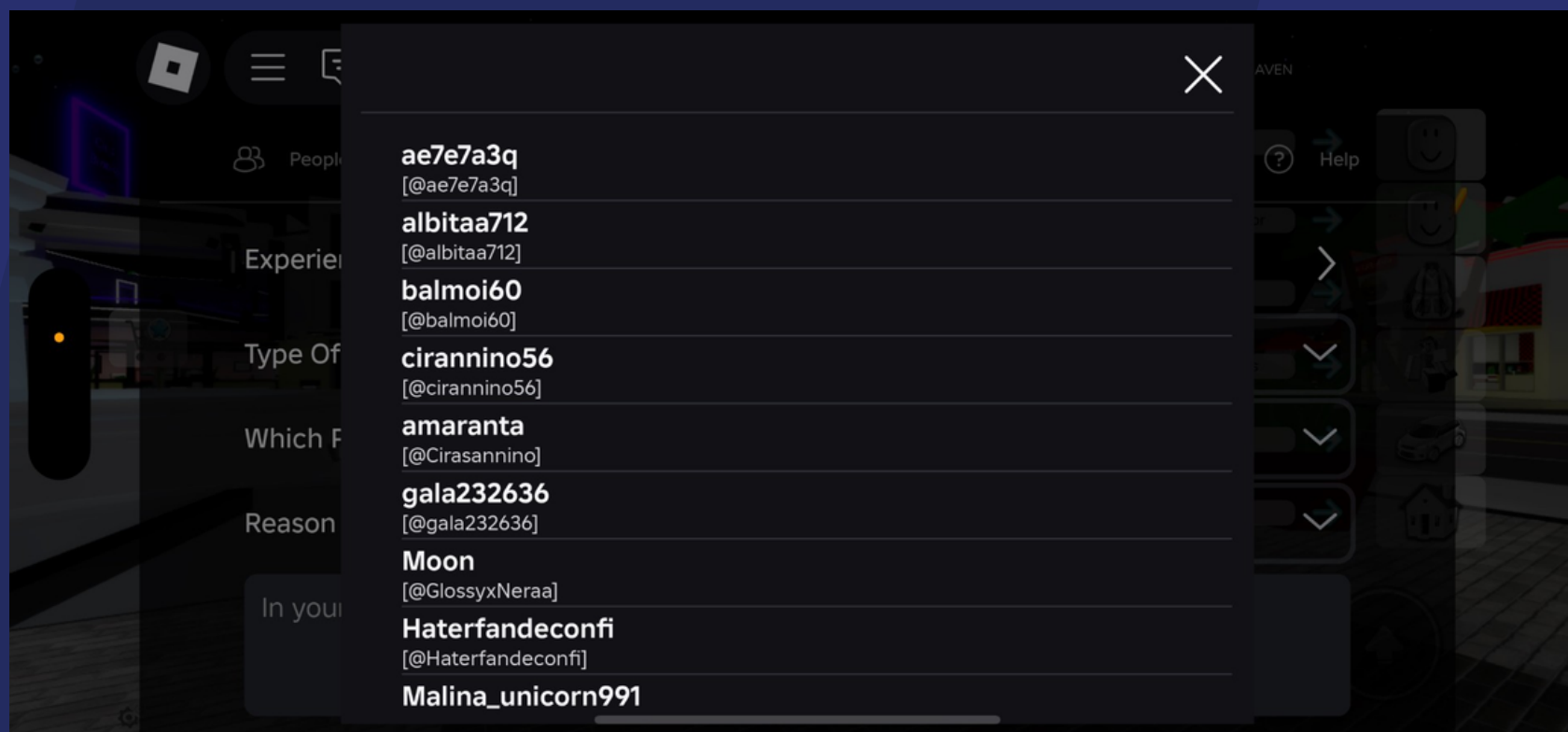


Choose between 'Experience' and 'Person' (depending on whether you want to report someone in the game or something about the game itself)

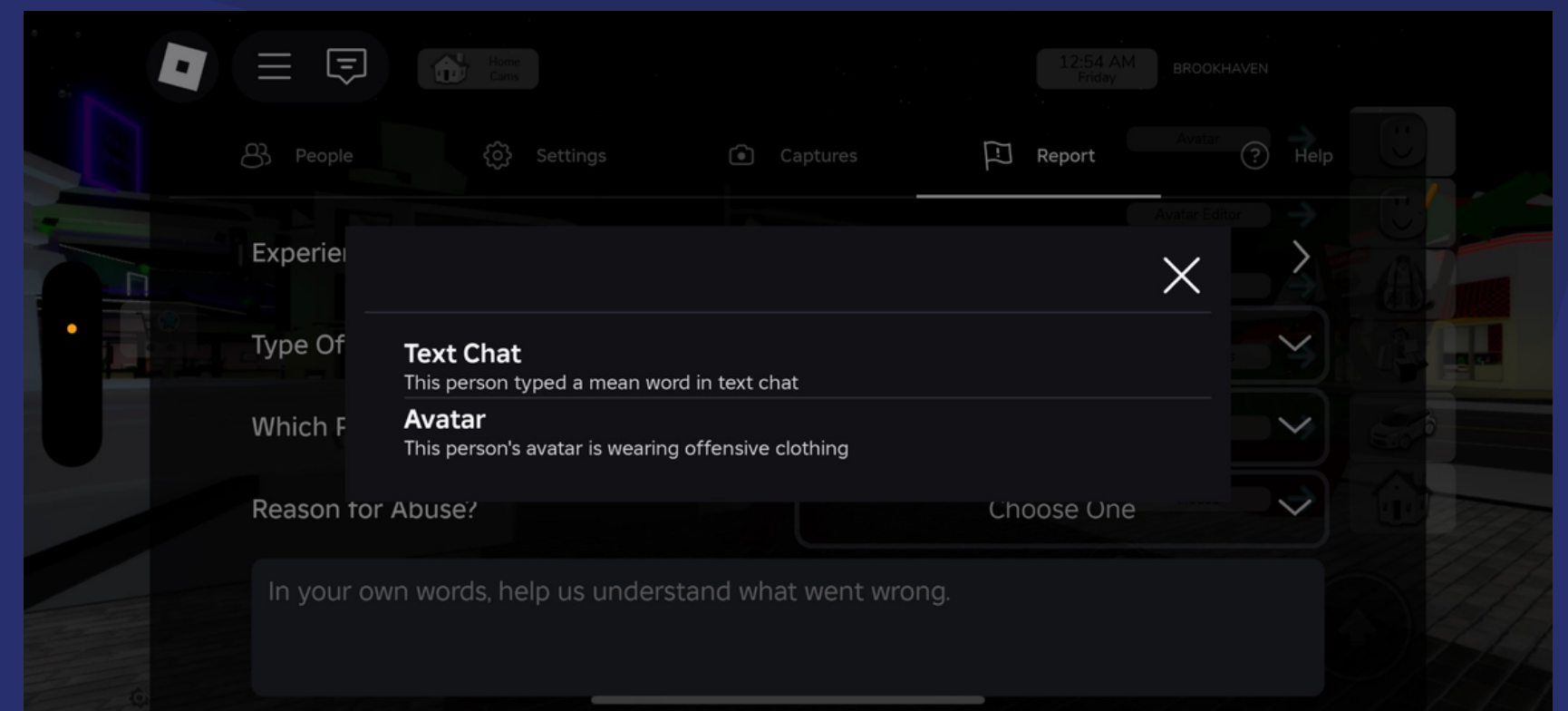


## OPTION ONE

# Reporting from inside a game: Reporting a person



Choose the person from the usernames

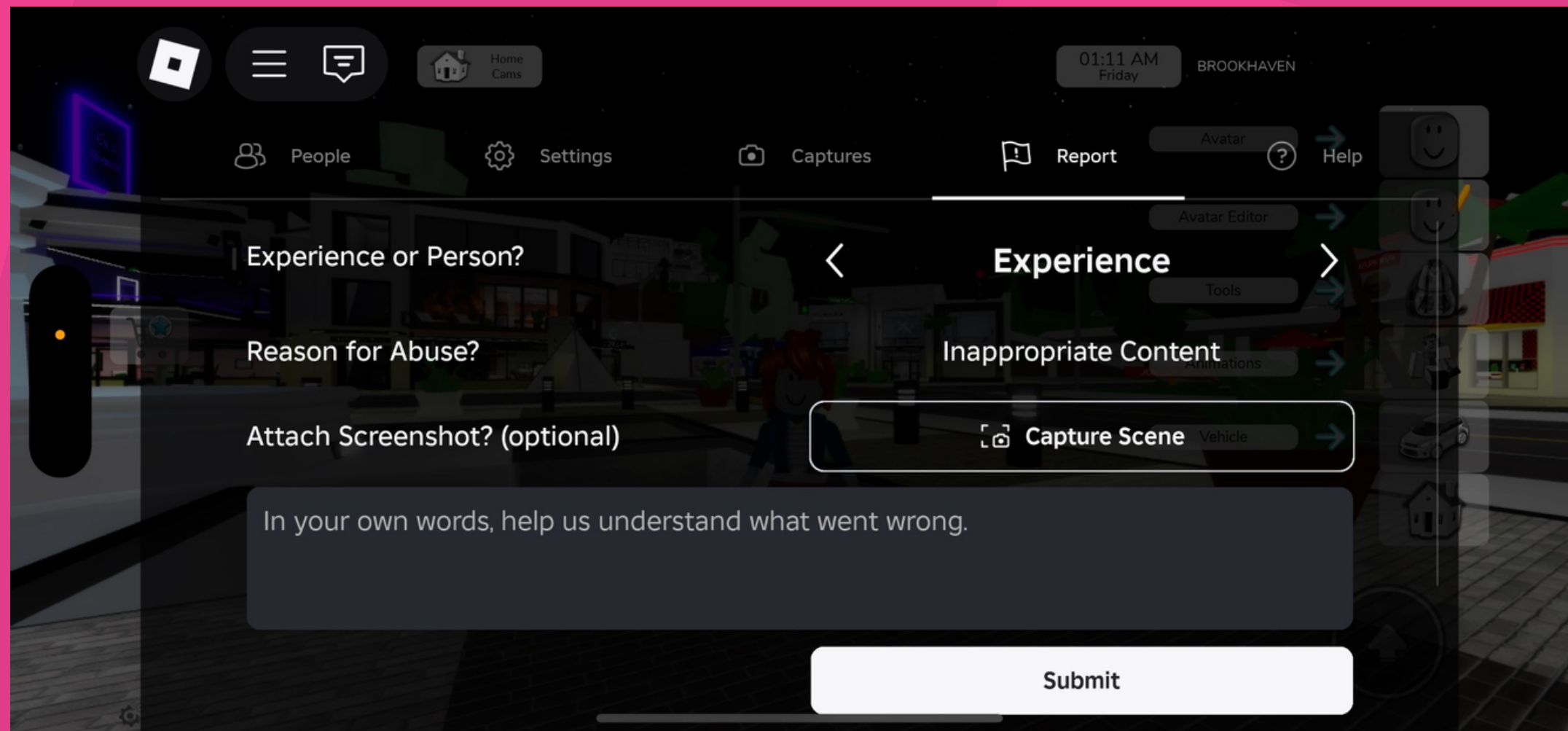


Choose between 'Text Chat' (if you're reporting them for something they said in the chat) and 'Avatar' (if you're reporting them for their avatar - including if something has happened in the Roleplay).



## OPTION ONE

# Reporting from inside a game: Reporting a game



Select 'Experience' then choose an option from the list (Bullying, Cheating, Dating/Sex, Hate, Off-platform links, Personal Information, Scamming, Spam, Swearing, Violence). If you can, attach a screenshot



OPTION TWO

## Reporting within in-game chat

This reporting option is for when you want to report something from an in-game chat



## OPTION TWO

# Reporting within in-game chat



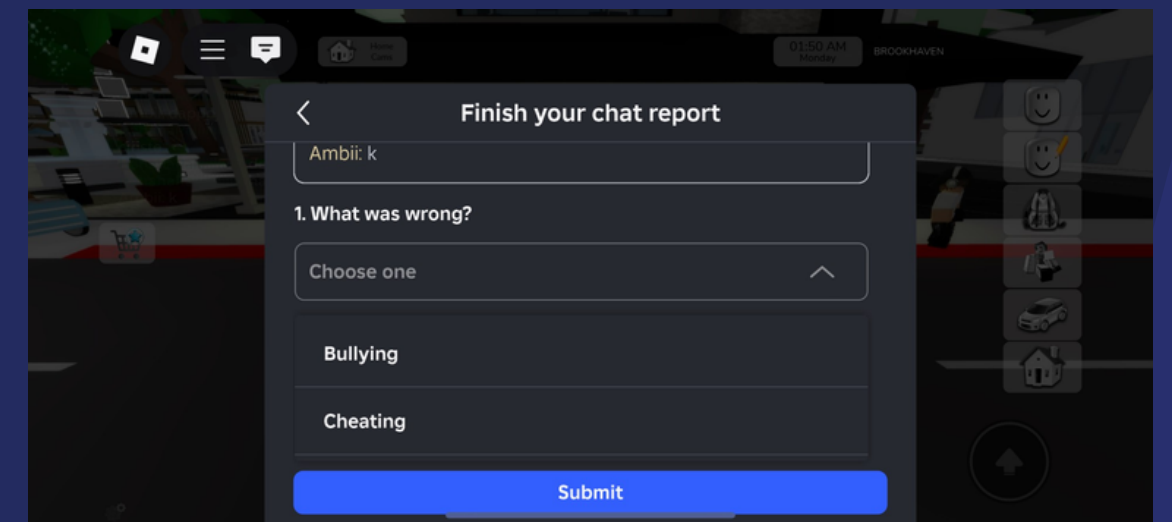
Select the chat icon

Select the 3 dots icon in the chat window

Click 'Report abuse'



Select the message you want to report



Choose from the menu

(Bullying, Cheating, Dating/Sex, Hate, Off-platform links, Personal Information, Scamming, Spam, Swearing, Violence)



OPTION THREE

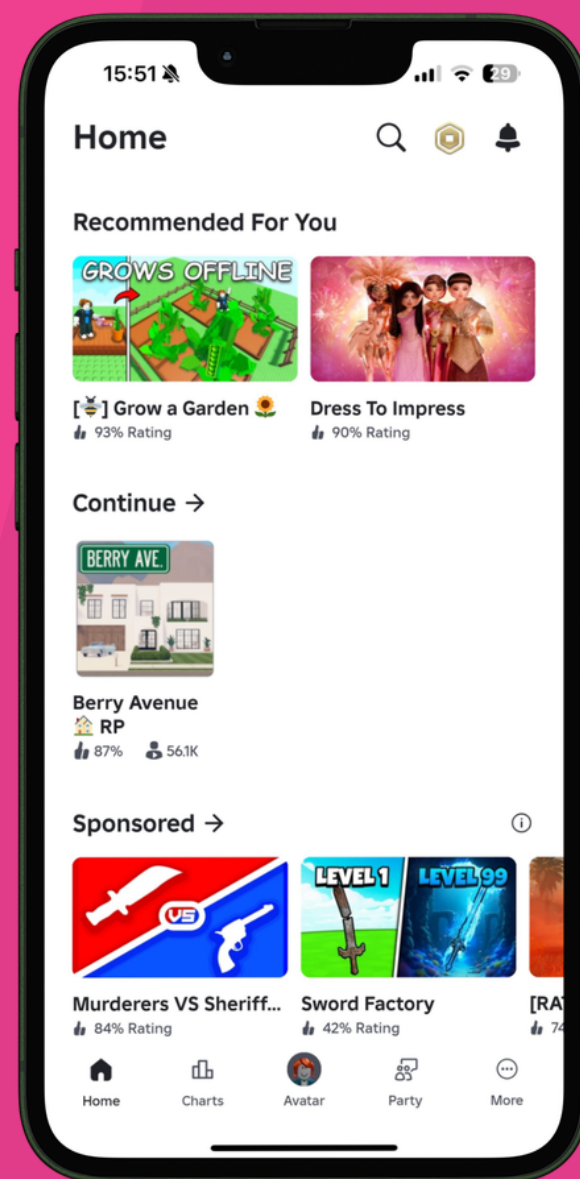
## Reporting from outside a game

This option can be used if something has happened in a game that you want to report, but you are no longer inside the game. You can report from the Experience page - from Roblox's Home page.

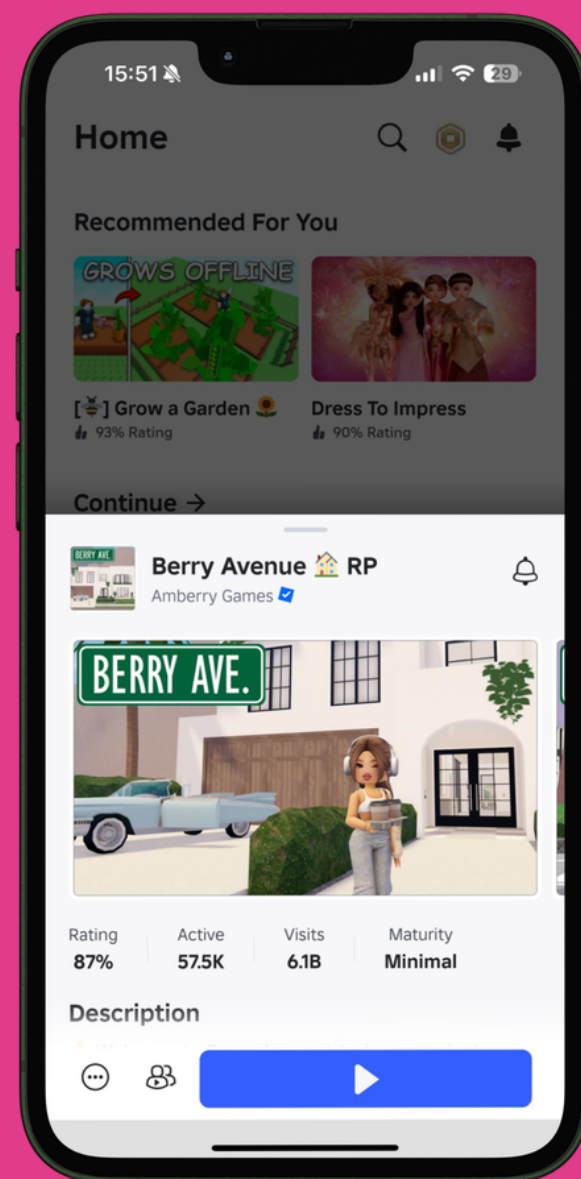


# OPTION THREE

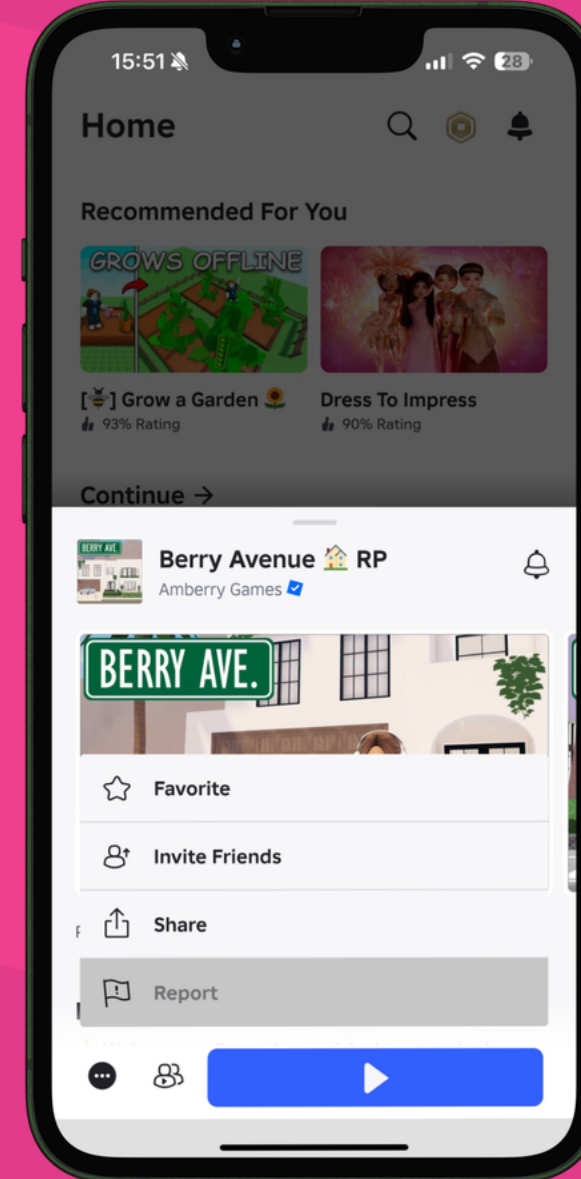
## Reporting from outside a game



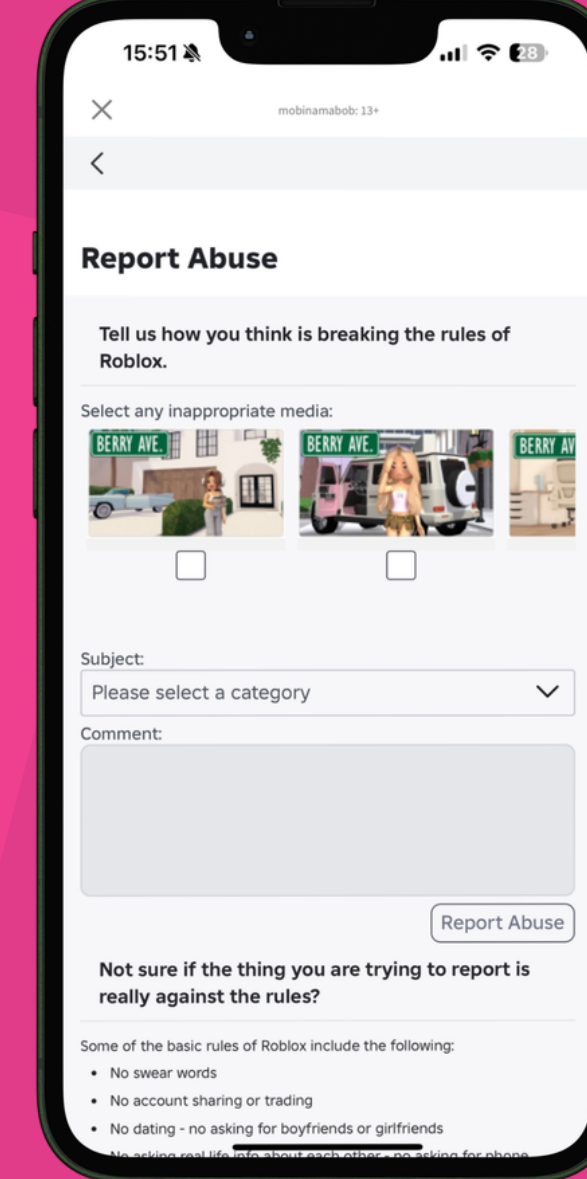
Start from the Home page and pick the game you want to report



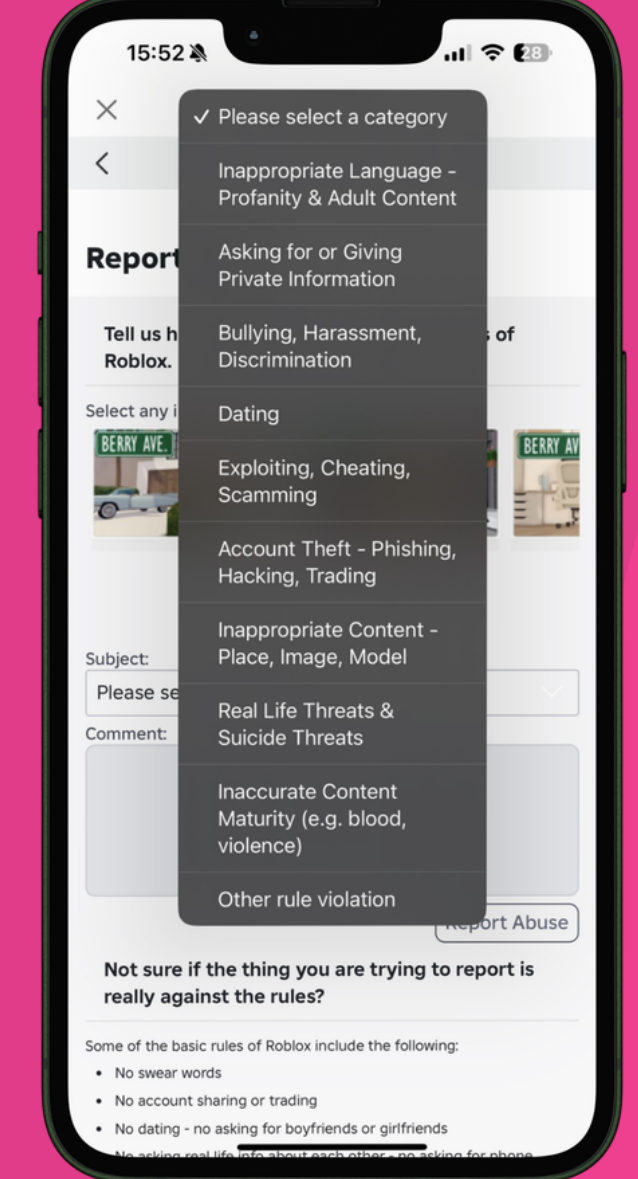
Click the three dots icon on the Experience page



Click Report



You will be brought to this page and asked to select a category



Select relevant category and add details then click Report Abuse



# Reporting illegal content (under the Online Safety Act)

With the Online Safety Act coming into force, Roblox have added another reporting option that allows you to directly report illegal content.

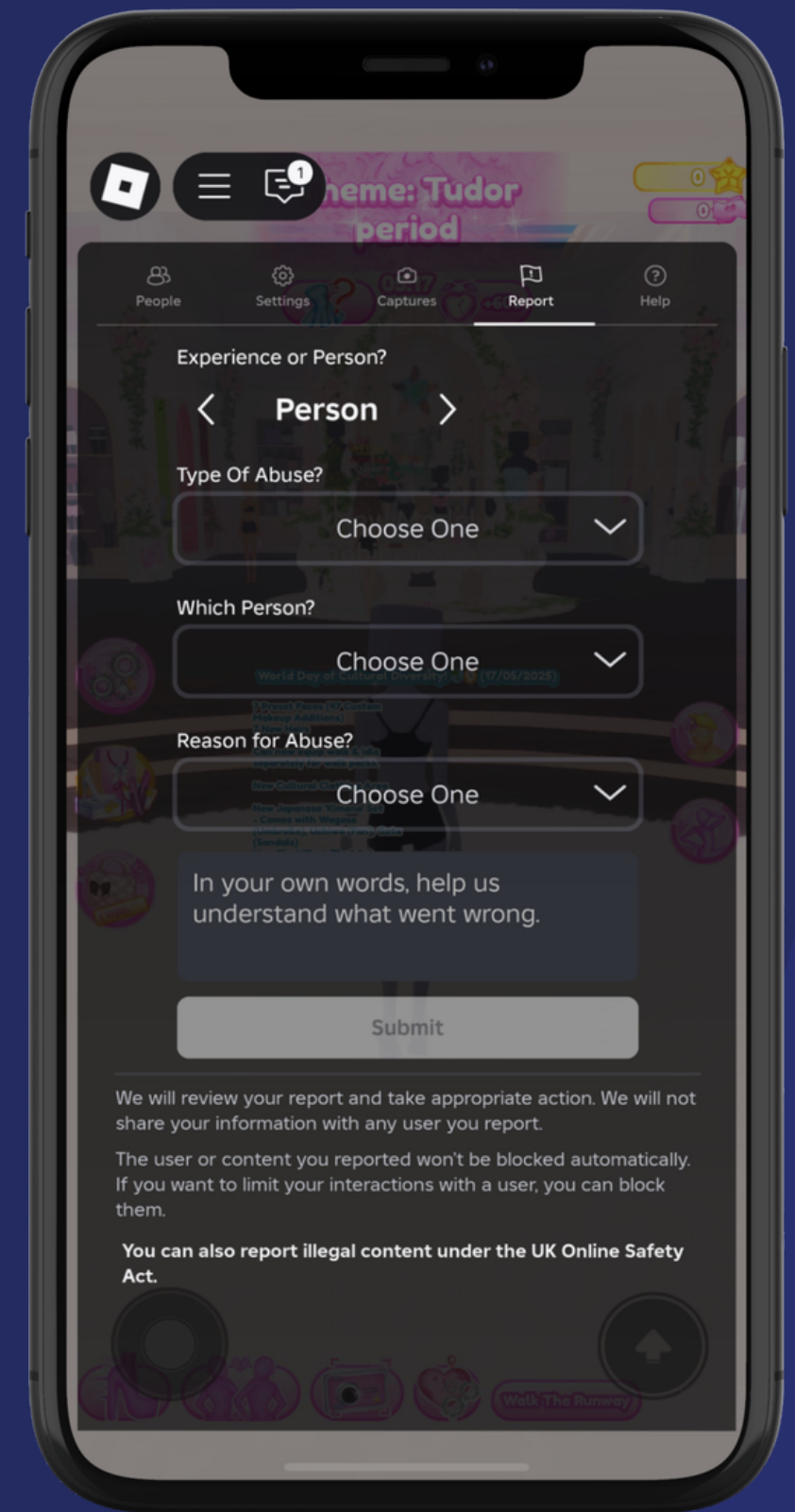


# Reporting illegal content

## Reporting Illegal Content in the UK

If you're in the UK and would like to report Illegal Content under the UK Online Safety Act, you can do so [here](#).

From the [Roblox website](#), go to 'How to Report Rule Violations' then 'Reporting Illegal Content in the UK'



From within a game, scroll to the bottom of the Report section and click on the link:  
*You can also report illegal content under the UK Online Safety Act*



# Reporting illegal content

You will then be taken to this page to fill out this form:

Why are you reporting this content as illegal under the OSA?\*

☐ Child Sexual Exploitation

☐ Terrorism & Violent Extremism

☐ Threats of Violence

☐ Hate Speech

☐ Scams

☐ Illegal Goods and Activities

☐ Other

URL of the content you are reporting\*

Sample Roblox Url: <https://roblox.com/catalog/item>

Why do you believe that the identified content is illegal?\*

(1000 characters maximum)



# Reporting to the Police

If your child experiences serious abuse in Roblox, you can support them to report this to the Police.

This includes sexual harassment and assault through chat and in Roleplay.

Encourage them to get evidence of what's happened, if they can - such as the person's username, and screenshots or screen recordings from the game.  
Call the police on 101 to report what has happened.





[cybersafescotland.org](https://cybersafescotland.org)